THE MINISTER OF RAILWAYS (SHRI C. K. JAFFER SHARIEF): (a) No, Sir.

(b) and (c) Do not arise.

Funds spent for postal and telecom services in Arunachal Pradesh

349. SHRI NYODEK YONGGAM: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the total revenue earned from telephone and postal services in the country, including Arunachal Pradesh, during the last two years;

(b) the total amount of unpaid revenue pending in these services either with Government departments or with private consumers in Arunachal Pradesh, during the same period; and

(c) the details of funds spent for the development of these services in Arunachal Pradesh during the aforesaid period?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) The information is furnished hereunder.

(In lacs of Rs.)

	Telephone		Postal	
	1992-93	1993-94	1992-93	1993-94
Revenue earned in the country under Telephones including Arunachal Pradesh	5910,50	8017,60	1008,64	1278,85
(b) Amount unpaid Revenue	26	66	nil	nil
(c) Amount spent for the development of these services during the period	92	2,09	6	7

Revenue earned from Telephone, posts and telegraph services in Gujarat

350. SHRI GOPALSINH G. SOLANKI: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the revenue earned by Government from services pertaining to telephones, posts and telegraphs, separately, in Surat, Bharuch, Baroda and Panch Mahal districts during 1990-91, 1991-92, 1992-93 and 1993-94; and

(b) the extent of amount spent on each of the above services, separately, district-wise, during the above said period?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) The revenue earned by Government from services

pertaining to telephones, posts and telegraphs is as under:

(Amount in lacs of Rs.)

Name of SSA/Distt.	1990-91	1991-92	1992-93	1993-94
Surat :				
Telephones	3821·00	4245.00	5388.00	6683.00
Posts	83.51	133·15	170.97	3394·79
Telegraphs	40.00	37.00	13·00	13.00
Bharuch :				
Telephones	564.00	906.00	1237·00	1839 00
Posts	164·23	171·31	135.37	225.71
Telegraphs	19.00	13.00	3·00	21·00
Baroda :				
Telephones	3035.00	3786.00	4886.00	6377·00
Posts	596.10	685·50	715·19	686.26
Telegraphs	164.00	101·00	126·00	212·00
Panch Mahal :				
Telephones	268·00	360·00	499·00	674·00
Posts	115.83	156·36	124.60	125.30
Telegraphs	10.00	7·00	6.00	13.00

(b) The extent of amount spent on each of the above services is as under.

(Amount in lacs of Rs.)

Name of SSA/Distt.	1990-91	1991-92	1992-93	1993-94
Surat :				
Telephones	687.00	714.00	928.00	907.00
Posts	486.66	904.08	576.53	845.51
Telegraphs	44.51	47.46	52.90	58.19
Bharuch :				
Telephones	154.00	137.00	175.00	244.00
Posts	215.52	235.79	269.53	303.68
Telegraphs	9.52	10.10	10.97	13.34

Name of SSA/Distt.	1990-91	1991-92	1992-93	1993-94
Baroda :				
Telephones	681.00	869.00	843.00	886.00
Posts	794.70	910.85	926.81	1049.97
Telegraphs	71.77	83.31	103.19	106.77
Panch Mahal :				
Telephones	143.00	117.00	161.00	137.00
Posts	206.78	238.99	254.51	296.45
Telegraphs	5.29	5.38	5.97	6.32

Non-payment of money orders

351. **SHRI RAJ NATH SINGH:** Will the Minister of COMMUNICATIONS be pleased to state:

(a) the number of complaints received by the Sr. Supdt. of Post Offices, South West Division, Department of Pasts, New Delhi, regarding non-payment of money orders from October, 1994 to February, 1995;

(b) the reasons for non-payment of money orders; and

(c) the action taken by Government thereon, together with the action taken/proposed to be taken against the responsible officials?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Between October, 1994 to February, 1995; the office of Senior Superintendent of Post Offices, South West Division, Department of Post, New Delhi received 1956 complaints about non-payment of money orders.

(b) The non-payment of money orders is generally due to their loss in transit, wrong payment or misappropriation of the amount by the paying officials.

(c) Out of 1056 complaints received during the period, 725 complaints have been settled within the period itself. As soon as a complaint about non-payment of money order is received, immediate enquiries are taken up. In case of loss, a Duplicate money order is got issued and paid. In case of wrong-payment or misappropriation by paying officials, immediate action is taken to pay the amount to the real payee. Suitable departmental action is also taken against the delinquent officials.

Conversion of old telephone exchanges into electronic exchanges in Madhya Pradesh

352. **SHRI DILIP SINGH JUDEV:** Will the Minister of COMMUNICATIONS be pleased to state:

(a) the number of old telephone exchanges in Madhya Pradesh converted into electronic one so far, district-wise;

(b) the number of telephone exchanges proposed to be converted during 1991-92, 1992-93, 1993-94 and as on date, district-wise; and